

ELLINGTON AGWAY

PO Box 200
74 West Road
Ellington, CT 06029

Phone: 860-875-3355
www.EllingtonAgway.com



“Your Yard, Garden & Pet Place!”

Ellington Agway Payment & Return Policies

Effective January 1, 2016

- Returns & exchanges must be accompanied by a register receipt. Credit will be distributed in the original form of payment or store credit. Payments made by check require a 7-day clearing period before credit will be issued.
- A \$25.00 service charge will be applied to all returned checks.
- All equipment sales are FINAL.
- No returns on non-stocked special order items OR electrical parts.
- Returns & exchanges must be made within the following timeframe (otherwise, no credit will be issued):
 - **Mechanical Parts:** 10-days of purchase
 - **Seasonal Items:** 30-days of purchase
 - **Non-Seasonal Items:** 60-days of purchase
- All non-defective items must be returned unopened & in their original package or a 15% restocking fee will apply.
- 100% deposit is required for all special orders.
- All special-ordered items must be picked up within 2-weeks of arrival & initial phone call. Product held longer than 2-weeks will be returned to our supplier.
- A 10% Senior & Military discount is offered every Tuesday. This discount is extended to seniors (62-years or older) & current or retired military personnel, and is valid off regular retail prices. This excludes sale items, farm feeds, quantity discounts and Power Equipment & Parts purchases. Valid ID is required.