

Hard Good Returns

No Cash Refunds. Store credit only. May be returned within 30-days with copy of receipt. Products need to be returned unopened and in good condition.

Exclusions include:

- No credit or refund will be issued for Holiday Merchandise after the Holiday date.
- Clearance and sale items are Final Sale. Items are not returnable or refundable.
- 10% re-stocking fee for all returned patio furniture, grills and Christmas trees.

We do not offer returns or exchanges on any live goods. Once plant materials leave our property we do not have the ability to guarantee that the weather, plant predators, airborne plant diseases, the soil and location it is planted in, or the care it receives will ensure that the plants selected will thrive or survive. It is up to the individual gardener to pay attention to their plants needs and problems as they arise. Once a plant leaves our grounds we cannot take responsibility for the health or lifespan of the plant.

Examples of non-returnable live goods: Annuals, Hanging Baskets, Perennials, Grasses, Roses, Tropicals, Herb & Vegetable Plants

What we can do is supply you with a premium healthy plant that has received tender care & is correctly identified as far as its variety and upon request, instructions for care and planting of the specific plant to do its best in its new home.

Nursery Stock Warranty:

This limited warranty extends for 1 year from the date of receipt. Your proof of purchase is required (receipt). Sawyer Garden Center will replace 50% of purchase price, one time only. We guarantee our plants to be healthy when they leave our business. We will not be responsible for damage or loss caused by transport, improper planting or watering, neglect, animal or chemical damage, or extreme weather conditions. Material planted in a container voids warranty.

NO CASH RETURNS - STORE CREDIT ONLY

Items not included under this warranty: Nursery stock sold at discount, roses, perennials, ornamental grasses, vines, bulbs, ground cover, tropical plants, annuals or any other so marked materials.

Have Sawyer Home & Garden Center do your nursery stock planting and receive a one year replacement guarantee!

Planting Fees are 1/2 the original prices (not the sale price). Planting includes installation, fertilizing, minimal soil amendment, instruction on care and watering with a one year (one time) replacement guarantee! Major soil amendment and mulch are extra. Delivery is not included in planting fees.