



### Straw Return Policy

Buyer has/will purchase (d) straw and wishes to return the straw after an event or holiday to receive a partial credit. Douglas Feed refers to this practice as a "Straw Rental". After purchasing the straw, buyer returns the straw at a later date to Douglas Feed and requests a partial refund of the purchase price.

Douglas Feed will return the purchase price of the straw less a \$4.00 "rental fee" if the following is met:

The bales should be in like new condition and resalable. The determination as to the resale ability is made at the sole discretion of Douglas Feed and Pet Supply.

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Reasons (prevalent but not all inclusive) that straw cannot be returned are:

**Rain:** Bales rained on, absorb water and increase the weight three to four fold. Bales cannot be lifted by hand and typically require power equipment (front loader, forklift and dump truck). If bales are rained upon, Douglas Feed assumes zero liability or responsibility for removal or cleanup of water soaked bales.

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**Vandalism:** Unfortunately tie strings on bales can be cut or removed. Straw cannot be re-strung by Douglas Feed. Partially opened bales or bales without three strings cannot be returned.

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I acknowledge and understand the above return policy.

\_\_\_\_\_

Name

Signature

Date

Copy of agreement is available online @ <http://douglasranchsupply.com/rental>

Don't know what to do with a 300lb wet straw bale? We suggest you start a garden or use it as erosion control 😊

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